Undergraduate Scholarly Habits Ethnography Project

Maura Smale, City Tech Mariana Regalado, Brooklyn College

LACUNY Grace-Ellen McCrann Memorial Lecture
June 11, 2010

Qualitative Studies of Student Scholarly Habits in Libraries

University of Rochester



Project Information Literacy (PIL)



ERIAL (Five Illinois libraries)



Research Methods

Quantitative

Assumption: variables can be identified and relationships measured.

Methods:

- Seeks the norm
- Attempts to be objective
- Collection and analysis of numerical data to identify statistical relations of variables

Qualitative

Assumption: variables are complex, difficult to measure.

Methods:

- Searches for patterns
- Relies on involvement and empathic understanding
- Data from observation, interviews, etc. with a focus on the meanings / interpretations of participants

The Research Question

How do undergraduates study and do their research?

How do they make sense of their experience?

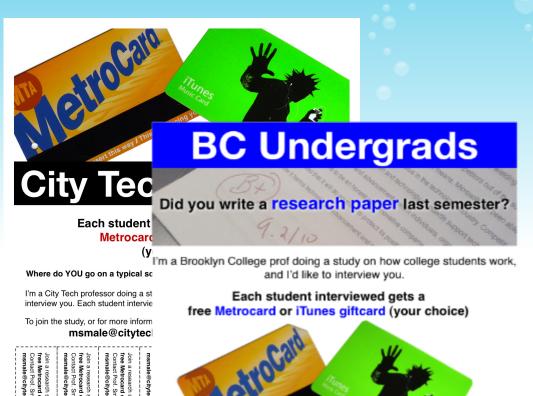


Guiding Questions

- What are faculty expectations for student scholarly work and assignments?
- How do students study, research, and complete their assignments?
- How do students use the library for their coursework (and, if they don't, why not)?

Research Preliminaries

- Funding
- Incentives
- Institutional Review Board (IRB)
- Recruitment



regalado@brooklyn.cuny.edu

Research Methods

Faculty

Interviews

Students

- Mapping diaries
- Photo surveys
- Research interviews
- Scholarly habits survey



Faculty Interviews

Obstacles to good student work on research-based assignments:



- "We need to instigate parts of [learning to do research and writing] earlier on" in the curriculum.
- Some faculty said: "there isn't time for handholding with the teaching load," while some "try to maximize their classroom time" for students to work on research assignments.
- Students have many external constraints on their time, e.g., job, family, and other responsibilities.

Faculty Interviews

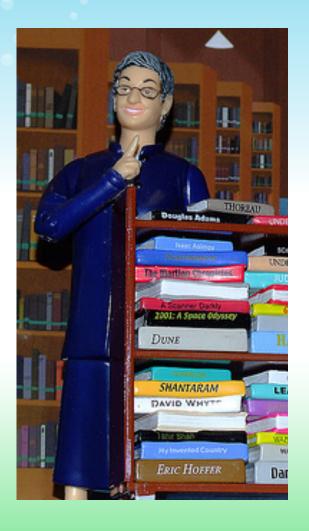
Perceived student weaknesses:



- "The central weakness [...] is the inability to think and to analyze clearly"
- "Not taking the time to think it through."
- "Oh so many [...I] would really expect complete sentences."
- "They really are not willing to put in the labor...in advance, not...the night before."

Faculty Interviews

Where librarians fit in (or don't):

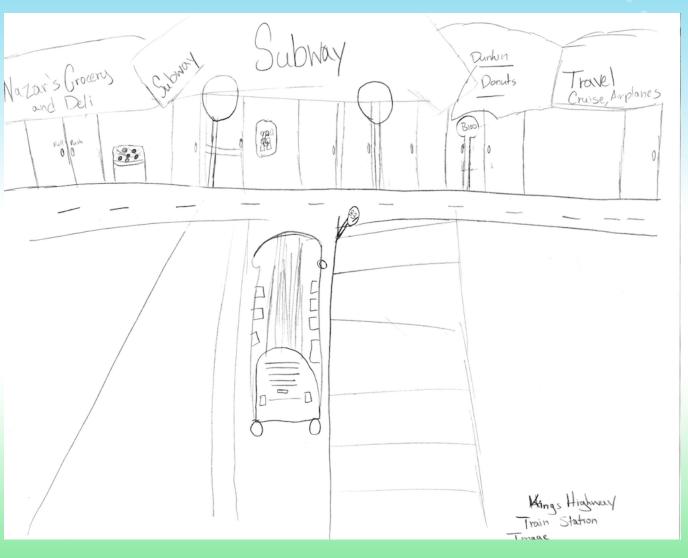


- "We send students over with halfformed, half-baked, half-conceived notions of what we want from them."
- "They don't use the library—it's rare that they'll go see a librarian. They'll come see me first and I'll show them the library website."
- "I actually think there is a disconnect to the library and...I should fix it."
- Students "said that they find themselves intimidated when they go to the library."

Preliminary Results: Mapping Diaries



Preliminary Results: Mapping Diaries



Preliminary Results: Mapping Diaries

Most frustrating part of the day

- "having lunch, because I had to have lunch in the train station"
- "homework, because I have to stay here and use their computers"

Parts of the day to look forward to

- "I guess going home"
- "the gym"
- "I like coming [to the library], because when I go home, I get distracted easily."

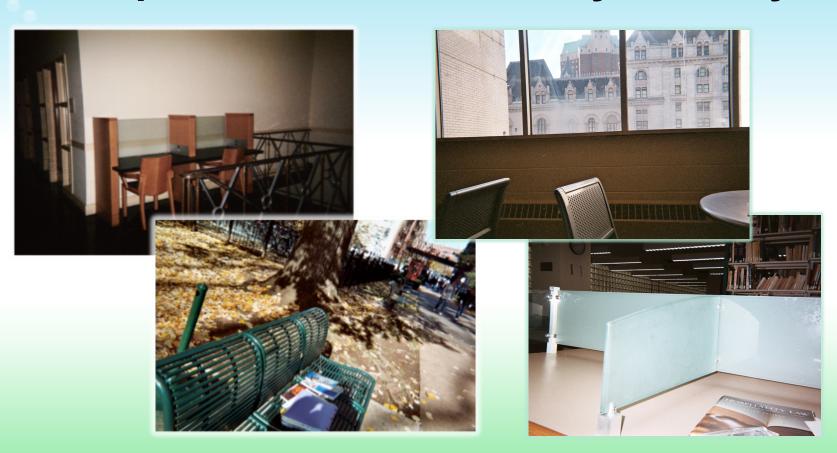
Preliminary Results: Photo Surveys

The things you always carry with you



Preliminary Results: Photo Surveys

A place at school where you study



Preliminary Results: Photo Surveys

A place in the library you don't like



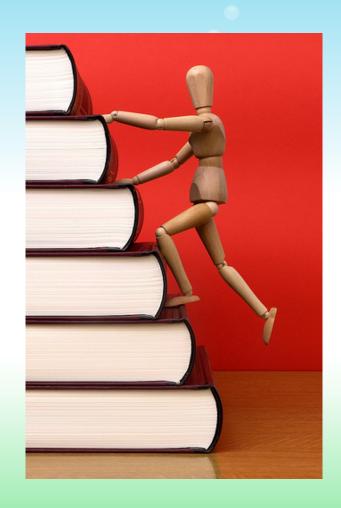
Next Steps: Application



How can what we learn help us improve our library services and the student research experience?

Next Steps: Research & Dissemination

- Data coding/analysis
- Funding: PSC-CUNY
 & CUNY CIRG
- Phase II research @
 CUNY
- Focus groups @ BC and City Tech
- ACRL 2011?
- Publications!





msmale@ citytech.cuny.edu

regalado@ brooklyn.cuny.edu

http://ushep.commons.gc.cuny.edu